

# FREQUENTLY ASKED QUESTIONS

## Why was SENDCARE set up?

SENCARE was set up when the Director, Jenna, left formal schooling roles, began to work in home tuition and realised just how many students with Special Needs and Disabilities (SEND) were out of placements and how the support for them at home was lacking. There needed a specialist provision which fused education and care which simply wasn't there. This is why SENDCARE was born!

## What exactly do SENDCARE do?

SENCARE provide the support that students with SEND need to restart or redirect their learning journey after a traditional schooling setting has not worked out. Our programmes provide the flexibility for students and families to direct their learning so that we can work together to provide realistic education that is going to work for the young person.

## Why is SENDCARE different?

SENCARE is different because we have the Knowledge and theory behind the practice. We have experience of a vast amount of different educational settings and understand that education comes in different guises and work with the young people and the family to plan an education that encompasses all that they need.

## What outcomes are we hoping for?

This depends on the young person and who has asked us to support them. For example, we may be trying to support students into a placement in the near future and will prepare them for this. We may support students who need therapeutic education and life and social skills. We may support an academic tutor. We work for both local authorities and individual families.

## What might happen if my child is involved with SENDCARE?

You will be contacted by either Jenna or Gary (our Operations Manager) to arrange a face to face meeting to see you and your child and explain how SENDCARE can offer support. We will then prepare an assessment with targets for a specialist support worker (SSW) to follow. We will ensure that after our meeting, we match you with the correct SSW and you will have a copy of the plan and get to comment on progress regularly. We value this partnership.

## Where does SENDCARE education take place?

In the student's home and the community. Depending on what the student needs.

Our support ethos means that being part of a community is very important and we seek to find educational experiences that will support this integration. Some students may be carrying out functional skills or other qualifications and we can work to supplement this. Some work may take place in the home on the laptop or practical activities but this can be directed by the student at their own pace.

## Who does SENDCARE work with?

We have a collaborative ethos so we work with anyone who is involved with the young person. This may be: speech and language therapists, occupational therapists, social workers, current schools/tutors and alternative provisions. We are keen to work with anyone who is offering support.

## How can we get in touch?

Email [gary.rivera@sendcare.co.uk](mailto:gary.rivera@sendcare.co.uk) - Operations Manager call 01494 211 836 or use the contact form on our website [www.sendcare.co.uk](http://www.sendcare.co.uk)